

# 2021 NIH Library

INFORMATION SOLUTIONS THAT  
ENABLE DISCOVERY AND IMPROVE HEALTH

## Resources and Services



**6,432,862**

journal articles and  
book chapters downloaded

**183,581**

electronic journals  
and books in the  
NIH Library collection

**1,490**

health disparity  
research transactions



**10,135**

requested articles  
and books sent to  
researchers

**2,024,227**

words translated in  
36 languages

## Virtual Support



**2,856**

information & research  
requests



**830,783**

NIH Library  
website visits



**5,313**

NIH staff attended

**232**

Library classes online



**769**

NIH staff attended the NIH Library  
Bioinformatics Symposium online

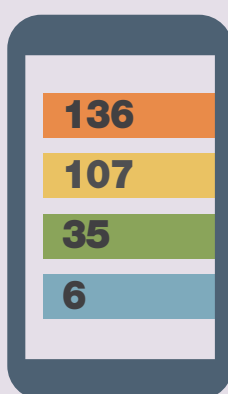
## Customer Satisfaction



**97%**

customer satisfaction rating  
across 4 service areas  
from 2,108 surveys

## Scholarly Communication



**136**

NIH researcher manuscripts  
edited for publication

**107**

systematic reviews completed

**35**

NIH Library staff acknowledgements  
in NIH and HHS publications

**6**

peer-reviewed publications  
authored by NIH Library staff



National Institutes of Health  
Office of Management

NIH Library  
nihlibrary.nih.gov